URGENT CARE ASSOCIATION

2018 SURVEY RESPONSES
Covering 2017 Calendar Year

GROWTH IN NUMBER OF UCCs

- 8,774 in 2018
- 8,125 in 2017
- 7,271 in 2016
- 6,946 in 2015
- 6,400 in 2014
- 6,100 in 2013

URGENT CARE CENTER WAIT:

- 94% 30 minutes or less to see a provider
- 85% 60 minutes or less total patient visit

URGENT CARE CENTERS PROVIDE:

- Either urgent and ongoing primary care or specialty urgent care

- 86% Urgent or episodic care exclusively

OTHER IN-HOUSE SERVICES OFFERED

- IMMIGRATION PHYSICALS
- JOINT INJECTIONS
- OCCUPATIONAL MEDICINE
- PHYSICAL THERAPY
- CONCUSSION SCREENING
- CASTING

% OF TOTAL PATIENT VISITS BY PAYER

- 47% COMMERCIAL
- 27% MEDICARE OR MEDICAID
- 15% OCC HEALTH OR WORKERS’ COMP
- 7% FULLY CASH PAY
- 4% OTHER

98% Patients presenting at UCCs are in the appropriate care setting

2% Were diverted to ED

97% Have measures in place to monitor appropriate opioid prescribing

76% Have measures in place to monitor appropriate antibiotic prescribing

35% Patients seeking care in a UCC are unaffiliated with a PCP/medical home