UCA 2020 Convention Policies

Discounts
Member rates are a benefit of UCA membership. To qualify, you must be a member at the time of registration. Not sure? Email bbarnett@ucaoa.org to verify. If you are a member and see non-member rates at checkout, please call our office at 877-698-2262 before completing your purchase.

Student Registration
To qualify for a student discount (33% off Main Conference only), you must be a full-time student or resident. Proof of enrollment is required before registration can be processed. Email proof of status to niwinski@ucaoa.org.

Guest Pass Registration
Spouse/Guests must pay for their own registration to attend the conference and any occurring sessions. If your spouse/guest would like to attend the evening Exhibit Hall Reception, they can purchase a pass at the time you register or on site. Please note, to uphold the professional and educational standards of the meeting, children less than 18 years of age are not permitted in the Exhibit Hall or educational sessions.

Group Registrations
Register four or more individuals for the Main Conference at the same time from the same organization and receive a fifth registration free. Registration has to be submitted via the printed registration form on our website and must be completed for each individual and all registration forms must be submitted together. Questions? Contact UCA at niwinski@ucaoa.org or 877-698-2262.

Invoice Requests & Check Payments
If you need an invoice, contact UCA staff at convention@ucaoa.org or 877-698-2262.

Check payments sent in with a Registration Form can be mailed to:
Urgent Care Association
28600 Bella Vista Pkwy
Suite 2010
Warrenville, IL 60555

If mailing a registration form, please note the tuition rate is determined by the postmarked date. Payment must accompany register form. NO checks will be accepted after March 19, 2019.

Cancellation and Substitution Policy
Membership fees are non-refundable.
Cancellation requests for registration must be received in writing at convention@ucaoa.org or faxed to 331-457-4539. Upon cancellation, you will need to fill out our online event cancellation form.

Cancellations received by February 12, 2020, will receive a full refund, less a $100 processing fee.

Cancelling your registration does not automatically cancel your hotel payment method.

NO Refunds will be issued after March 27th, 2020 There are no exceptions to the cancellation policy.

Please allow four to six week for refunds to be processed via original payment method.

Cancelling your registration does not automatically cancel your hotel reservation(s); you must handle this separately.

Registrants unable to attend may send a substitute. If the substitute is not a member, the non-member rate will be charged. Substitutions must be made in writing to convention@ucaoa.org. Registration fees are non-transferable to other UCA educational events and/or products.

Designation Statement
The Urgent Care Association designates this live activity for a maximum of 15 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Accreditation Statement
This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of the Urgent Care Association and the College of Urgent Care Medicine. The Urgent Care Association is accredited by the ACCME to provide continuing medical education for physicians.

Attendee Information
As a registered participant, I agree not to copy or permit to be copied, in any form or format, without the express written permission of UCA, any of the contents of the UCA attendee roster. I also agree not to use the roster contents for any commercial, marketing, promotional, or political purposes. No solicitation is permitted by anyone except by exhibitors within the confinement of their booths.

Recording Policy
As a registered participant, I understand that I am prohibited from recording (audio and/or visual) any educational session content unless I have obtained written permission in advance from UCA.

Photographic & Video Images Consent
Registration and attendance at, or participation in UCA events and other associated activities constitutes an agreement by the registrant (faculty, attendee, exhibitor, etc.) to permit UCA to use the use and distribution (both now and in the future) of the registrant’s image and/or voice in photographs, videos, electronic reproductions, and audiotapes of such events and activities.