

2008 UCAOA National Urgent Care Convention

Tuesday, April 29 - PreConference Programs					Wednesday, April 30						Thursday, May 1				Friday, May 2					
7:00-8:00am	Registration & Continental Breakfast				7:00-8:00am	Registration, Continental Breakfast and Exhibit Hall					7:00-8:00am	Continental Breakfast and Exhibit Hall			7:00-8:00am	Continental Breakfast and Exhibit Hall				
8:00am - 12:00pm	Procedure Clinic - Terry Buzzard, MD & Mark Hastings, MD	Urgent Care Billing Essentials - Elizabeth Woodcock	Integrating Occupational Medicine - Frank Leone, MBA, MPH; Roy Gerber, MBA & Donna Lee Gardner, RN, MS, MBA	Comprehensive Clinic Startup - Lohman, Bernard, Thompson, Ayers, Sellars	8:00-9:00am	Diagnosis & Procedure Potpourri - Ken Iserson, MD, MBA	Risk Management for Clinicians - Greg Henry, MD, FACEP	Practical Ways to Deal with EMTALA - Ann Bittenger, JD	Hiring the Right Staff - Deborah Walker-Keegan, PhD, FACMPE	Comprehensive Clinic Startup (continued from Tues) - David Stern, MD, CPC	8:00-9:30am	General Session - Keynote Address - Joe Flower "The Future of Primary Care"			8:00-9:00am	Hand Injuries - Eric George, MD, FACS	The Nurse Practitioner Perspective - Phyllis Zimmer, ARNP, MN, FNP	Process Improvement Strategies - Sara Jensen, RN	Pros and Cons of Hospital Joint Ventures - Keith LeBlanc	
12:00-1:00pm	Group Lunch				9:00-9:15am	Break					9:30-9:45am	Transition Break			9:00-9:15	Break				
1:00-4:30pm	Procedure Clinic - Terry Buzzard, MD & Mark Hastings, MD (continued)	Urgent Care Billing Essentials - Elizabeth Woodcock (continued)	Integrating Occupational Medicine - Frank Leone, MBA, MPH; Roy Gerber, MBA & Donna Lee Gardner, RN, MS, MBA (continued)	Comprehensive Clinic Startup - Shufeldt, Pash, Ballard, Stern, Calvaruso (continued)	9:15-10:15am	Neurological Exam - Greg Henry, MD, FACEP	Adding Walk-in Weight Loss - Warren Willey, DO	Top 10 Legal Issues for UCC's - Ann Bittenger, JD	Coding Update - David Stern, MD, CPC	Comprehensive Clinic Startup (continued) - Diane Ballard	9:45-10:45am	MRSA - Philip Disraeli, MD	Deadly Misdiagnoses in ECG Interpretation - Amal Mattu, MD, FACEP	Panel Discussion - Retail Clinics and Urgent Care - Joe Flower, Charles Peck, MD; Ron Galloway, Peter Lamelas, MD, MBA	9:15-10:15am	Symptom Magnification - Anthony Dorto, MD, FAAPMR	Disaster Planning - Mark Peters	Flow Management: Improving LOS - Michael Anderson	Coding Update (repeat) - David Stern, MD, CPC	
5:30-6:30pm	PreConference Cocktail Reception				10:15-10:30am	Break					10:45-11:00am	Break			10:15-10:30am	Break				
					10:30am-11:30am	Respiratory Infections - Joseph Toscano, MD	Stop Bouncebacks - Michael Weinstock, MD	Physician Productivity & Compensation - Deborah Walker-Keegan, PhD, FACMPE	Risk Management for Administrators - Greg Henry, MD, FACEP	Comprehensive Clinic Startup (continued) - Stacy Calvaruso, CPAM	11:00am-12:00pm	Dislocation Evaluation & Management - William Gluckman, DO, FACEP	Subtle Manifestations of Cardiac Ischemia - Amal Mattu, MD, FACEP	Wal-Mart's Growing Influence in Urgent Care - Ron Galloway	10:30-11:30am	Facilitating Pediatric Procedures - Emory Petrack, MD, FAAP, FACEP	Handling Emergencies in the Urgent Care - Joseph Toscano, MD	Labor & Employment Law Essentials - Robert Larkin, JD	Understanding Your Competition - Diane Ballard	
					11:30am-1:00pm	Group Lunch and Exhibit Hall					12:00-1:30pm	UCAOA Members Only Lunch and Exhibit Hall	Non-Members lunch on your own and Exhibit Hall			11:30am	Convention Adjourns			
					1:00-2:00pm	Medical Professionalism - John Anderson, DO	Wheezing: Differential Diagnosis & Management - Marc Salzberg, MD, FACEP	Revenue Cycle Management - Deborah Walker-Keegan, PhD, FACMPE	Establishing a Quality Program - Don Dillahunt, DO, MPH	Comprehensive Clinic Startup (continued) - Faculty Panel	1:30-2:30pm	Ankle Injuries - Mark Rogers, MD	Adding Aesthetic Skin Care - Cynthia Blalock, MD	Performance Management - Charles Peck, MD	Hospital-Based Physician Recruiting - Darin Jordan, MD					
					2:15-3:00pm	The Future of UCAOA - Board Candidates Speak and Afternoon Dessert			Exhibit Hall Open			2:45-3:30pm	UCAOA Annual Membership Meeting	State Meetings and Topical Discussion Groups	Exhibit Hall Open					
				3:00-5:00pm	State Meetings and Topical Discussion Groups			4:00-4:45pm				Accreditation as an Indicator of Quality								
					5:00-6:00pm	Free Time					5:00-5:45pm	Benchmarking Study Results Presentation								
					6:00-7:00pm	Convention Welcome Reception						Free Evening								