

Urgent Care Association of America



Stacy Calvaruso, CPAM

Stacy has over 24 years of experience in the healthcare field. Her career includes a background in both for profit, and not for profit facilities. She is a widely sought after speaker for local and regional audiences covering such topics as Charge Master Committee Implementation and Guidelines, Interviewing in Today's Healthcare Environment, Developing effective Patient Financial Services Job Descriptions for your Legal Compliance program, Developing an Effective Training Program for PFS employees, Patient Access in Today's Healthcare Environment, Denials Management, Effective Collection efforts for Managed Care Contracts Today, etc.

She has worked as the Patient Financial Services Director for large healthcare providers, as well as Clinic Operations Director for a Practice Management Company.

She has been featured in many publications such as HFM Magazine, UCAOA Association, Zimmerman and Associates, Healthcare Collector, and the Texas Rural Health Clinic Association newsletters. She was featured as a Who's Who 1998 recipient of Distinguished Leaders Internationally, as well as, being chosen as a Who's Who fellow member.

Her expertise includes practice evaluations, training and implementing effective programs to meet the needs of the healthcare providers in today's economy. She is currently a Healthcare Financial Management Association Learning Solution Inc. trainer for their Compliance @ Work program, and author of the HFMA Physician Office Compliance @ Work program. In addition, Stacy and was honored with the Patient Financial Services Excellence Award in 2003 by HFMA and currently holds the title of Secretary as a Chapter Leader for her home state of Louisiana. She is also an active member of the Healthcare Billing Management Association, as well as, MGMA.

Currently, Stacy is the co-owner and CEO of Urgent Care Billing and Collections of America, LLC, which is a nationwide firm specializing in assisting Urgent Care centers with all A/R management activities from start up, credentialing, billing/collection and even full management. With multiple active Urgent Care clients, Stacy and her team have been able to gain great insight into the specialized reimbursement issues faced by many.