

October Newsletter

October 15, 2010



Headlines

- **Urgent Care Abstract Wins 1st at ACP**
- **New Certified Centers Announced**
- **AAFP Member Census**
- **It's the Little Details that Matter**
- **Clinical Consult: No Evidence of Effectiveness**
- **ONC List of Certified EHRs**
- **New Urgent Care Fellows**

Urgent Care Abstract Wins 1st at ACP Meeting

Researchers from the Heart and Vascular Institute, Department of Family Medicine, and University Hospitals Urgent Care at University Hospitals Case Medical Center, Cleveland, OH **won first place for research** at the Ohio American College of Physicians Annual Meeting on October 1.

The winning abstract, "Role of Urgent Care Centers in Regional Acute Coronary Syndrome Care - University Hospitals Case Medical Center, Cleveland," will be presented again at the national ACP meeting in San Diego.

New Certified Urgent Care Centers Announced

We're pleased to announce eighteen more centers have just received the **UCAOA Certified Urgent Care Designation**. For a list of all Certified Urgent Care Centers, and for more information about this important industry distinction, click [here](#).

Fall Conference Registration Deadline *October 17*

Please don't plan on walking in to the Conference.

On-site registrations taken on a space available basis, a \$100 walk-in fee will apply.

[Register Now!](#)

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2010 Benchmarking Report

Thanks to everyone for participating in the Benchmarking Survey ... we are compiling the results now.

More to come!

AAFP Member Census

Member of AAFP? Take the 2010 Member Census (due by late November) and **be sure to identify yourself as an urgent care physician.**

Help us raise awareness about urgent care within the family medicine community, and join in our specialty development efforts ... [complete the survey](#) today!

It's the Little Details that Matter: Clean Restrooms

Alan Ayers, UCAOA's Practice Management Content Advisor, sheds light on the sometimes trivialized topic of [clean restrooms](#) - and provides a helpful cleaning [checklist](#). Key takeaway: restroom cleanliness is hugely important to your largely female client base, and a **telling gauge of management's understanding of creating a positive patient experience.**

Clinical Consult: No Evidence of Effectiveness

[This month's feature](#) from Dr. Phillip Disraeli, UCAOA's Director of Clinical Programs, analyzes the **use of chondroitin sulfate or glucosamine for osteoarthritis**, and challenges its effectiveness.

Comprehensive List of All Certified EHRs

Stay current on the electronic health-record systems that have been **tested and certified by an Authorized Testing and Certification Body** - check out the [official federal website](#) posted by the Office of the National Coordinator for Health Information Technology.

The list is updated as new systems are certified!

New Fellows Announced

Congratulations to the new Urgent Care Fellows on their **recent admission into fellowships** in Urgent Care Medicine:

- Brett Kaplan, MD
- Ivan Lizarazo, MD
- Luke Herman, MD
- Venkataramana Nalluri, MD

More information on the Urgent Care Fellowship Program may be found [here](#).
