

Urgent Care Association of America



Cindi Lang R.N., M.S.

Cindi Lang is Chief Operating Officer/Practice Administrator of DocNow Urgent Care in Rochester Hills and Troy, MI. Cindi is a Registered Nurse and has a Master's Degree in Health Care Administration.

Cindi spent 15 years in the acute care setting serving in multiple positions including Manager of Critical Care and the Emergency Room. Moving to the out patient setting, she served as Director of a large multi-specialty group physician practice prior to becoming the Practice Administrator of a busy surgical group. In August of 2004, she assisted with the opening of DocNow Urgent Care's first location. The second location opened in February, 2005. Both DocNow Urgent Care Centers were accredited by the Joint Commission in 2009.

Cindi has been actively involved in national urgent care associations for the past 9 years and has been a member of UCAOA since its inception. Cindi is an Officer (Secretary) of the UCAOA Board of Directors and was a speaker at the 2006 UCAOA convention. She serves on the UCAOA By-Laws and Benchmarking committees. Cindi is a member of The Joint Commission's Professional and Technical Advisory Committee for Ambulatory Care.

Cindi lives in Troy, Michigan, is married and the mother of two sons, both in college, and is active in her community. Cindi serves on the Advisory Committee for Carnegie Institute in Troy, Michigan and has served on the Board of Directors of Clawson Community Credit Union in Clawson, Michigan.

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