



## Headlines

- **Warning: Phishing Scams Potentially Affecting Urgent Care**
- **Board Members Drs. Collins and Newman Join National Quality Forum Steering Committee**
- **Convention Spotlight: PreConference Programs, State Networking Meetings**
- **Considerations for Pharmaceutical Dispensing in Urgent Care**
- **Board Election Proxy Forms Now Available**
- **New Webinar Series Starts April 15**

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### **Warning: Phishing Scams Potentially Affecting Urgent Care**

A variation of phishing fraud is starting to be seen in urgent care centers. [Get informed today](#) about the best way to safeguard against phishing schemes - and how to help prevent medical provider information theft at your center.

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### **Board Members Join NQF Steering Committee**

**UCAOA congratulates Dr. Jeff Collins and Dr. Nathan Newman** on their appointments to the National Quality Forum's "Voluntary Consensus Standards for Ambulatory Care 2010 Outpatient Measures" Steering Committee. They will represent the urgent care industry in developing new quality measures.

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**2010 National Urgent Care Convention Update:**

**Reserve Your Room by April 25 to get the Discounted Rate**

**Call today!**

**Dolphin Hotel,  
Orlando  
1-800-227-1500**

## Convention Spotlight: PreConference Programs

UCAOA's National Urgent Care Convention features five all-day, intensive PreConference Programs that span clinic start-up, practice management, and clinical topics:

- **Procedure Clinic I** - Designed for newer clinicians, or experienced clinicians who have been away from procedure work in most of their daily practice.
- **Procedure Clinic II** - For experienced clinicians to refine their skills in the more difficult procedures seen in urgent care centers.
- **Growing Your Urgent Care** - This course is about understanding and developing your center's unique and sustainable competitive advantages.
- **Advanced Coding Workshop** - A combination of the best sessions from our Fall Conference plus new topics; designed for experienced urgent care coders.
- **Comprehensive Clinic Startup** - Covers the basics (and more) of how to open your own urgent care center - 2day program.

View [full detailed descriptions](#) of the PreCons.

Visit the website to [register online](#) today!

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### State Networking Meetings

Interested in connecting with other urgent care professionals from your area? State Networking meetings will take place on Thursday, May 27 **during the National Convention.**

Plans are already in the works for Texas, Florida, and Michigan.

Want to **schedule a meeting** for your state? Call UCAOA at 1-877-698-2262 today!

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## Considerations for Pharmaceutical Dispensing in Urgent Care

Alan Ayers, UCAOA's Practice Management Content Advisor, provides [key considerations](#) for determining whether in-office dispensing is appropriate for your center.

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## Board Election Proxy Forms Now Available

Proxy forms for the Board election are **now available!** If you cannot attend the Members Meeting in Orlando, please submit [this proxy form](#) to UCAOA by **Friday, May 21**.

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## New Webinar Series Starts April 15

Calling all Urgent Care owners and operators! Don't miss UCAOA's April **Practice Management Webinar "Fair Market Value Trends for Urgent Care Centers."**

To register for the April webinar - or any of the upcoming webinars in the UCAOA Practice Management webinar series - complete [this registration form](#) and return it to UCAOA today!